



# Job Announcement

## Harrison Hotel

### (Job #16-5576SF)

**Position Title:** Desk Clerk  
**Property Name and City:** Harrison Hotel - Oakland  
**Position Type:** On-Call  
**Compensation:** \$14.86hr

**Posting Date:** October 19, 2016

#### COMPANY SUMMARY:

The John Stewart Company is a full-service housing management, development and consulting organization that began in 1978 with a commitment to providing high quality service in the affordable housing sector. We work to enrich the lives of our residents and employees, while delivering our services cost-effectively, efficiently and with the highest levels of professionalism, compassion, integrity and respect.

#### SUMMARY OF THE POSITION:

Nature of work requires emphasis on providing administrative support, safe work practices, managing the front desk and property surveillance, writing legibly, problem solving, customer service, professional appearance, attention to detail and time management.

#### DUTIES & RESPONSIBILITIES:

- Answer telephones, direct calls, take messages and make emergency calls when situations arrive.
- Assist with office responsibilities such as completing work orders, comment cards, visitor violation forms and other duties assigned by management.
- Be courteous and professional toward residents and visitors while maintaining personal boundaries.
- Inform visitors of visitor policy, check visitor ID and sign visitors in and out of the building.
- Complete incident reports to record unusual building activity.
- Distribute resident mail on daily basis.
- Fill in as requested when other desk clerks are absent.
- Testing of annual tuberculosis may be required as well as following Exposure Control Protocol for bloodborne pathogens.

#### QUALIFICATIONS:

- High school graduate or GED certificate.
- Experience working with people of various cultural backgrounds and those with special needs is a plus.
- Receptionist experience a plus.
- Knowledge of federal, state and local laws and Fair Housing guidelines.
- Ability to read, understand and communicate fluently in English.
- Good interpersonal, communication and listening skills.
- Good sense of awareness, urgency and follow procedures to solve problems.

**Email Resumes To:** [jsojobs@jSCO.net](mailto:jsojobs@jSCO.net)

**IMPORTANT NOTE!** In order to be considered for this position you *MUST* include the Job Reference #16-5576SF in the subject line of the email.

**No Phone Calls Please**



#### An Equal Opportunity Employer

The John Stewart Company ("JSCO") provides equal employment opportunities to all employees and applicants for employment without regard race, color, religion, gender, sexual orientation, national origin, age, disability, marital status, veteran status, or any other consideration made unlawful by federal, state, or local laws. San Francisco ONLY: JSCO will consider qualified applicants with a criminal history pursuant to San Francisco's Fair Chance Ordinance. Oakland ONLY: Section 3 candidates will be given priority at Section 3 properties.